## APGMWR- Outdoor Recreation Equipment Check Out Reservation Policies



Last updated: June 2020 Building 2184 6627 Aerospace Drive Aberdeen Proving Ground, MD 21005 410-278-4124 After hours line: 443- 910-6259

## When renting with APGMWR- Outdoor Recreation Equipment Check Out the patron is required to acknowledging understanding and agreement to follow all below listed policies.

- 1. \$5 Administrative Fee will be due at the time of the reservation. This is non-refundable if the item is cancelled, however it is credited to the rental item.
- 2. Patron will be called 48 hours prior to finalize reservation with payment.
- 3. <u>No refunds</u> for any items reserved but not taken by patron on day of scheduled pick-up. Weather is <u>not</u> an exception.
- 4. <u>Equipment Reservations are by appointment only. Failure to meet your</u> <u>appointment time with no call will result in \$5 fee.</u>
- 5. Check In/ Check Out Procedures
  - a. Pull in equipment area parking space.
  - b. Contact ODR at 410-278-4124/5789 and inform them what space you are in.
  - c. A staff member will bring out your items/come to pick up inspect items.
- 6. Late returned rentals are 1.5 times the daily rental rate for each day not returned, unless notified ODR in advance. Rentals are to be returned by 2 pm to avoid late fees.
- 7. Rentals are charged for time out not time used.
  - Rentals will be charged at the half price rate if picked up the day prior to their reservation between 12 pm to 3 pm. If picked up prior to 12 pm then they will be charged the entire daily rate. Rentals may be picked up from 3 pm to closing for no additional charge however written exception must be done in advance.
  - Rentals picked up and returned on the same day will be at ½ price rate.
- 8. Vehicle used for pick-up and return must be able to accommodate rented items. We have hitches for sale/rent if needed.
- 9. Most towable items require 2 inch ball to transport. ODR does not provide transportation for rental items. Travel Trailer requires 2 and 5/16 ball. Gas or propane or water not provided with equipment rentals. Must furnish own tie downs. No refunds if requirements are not met.
- 10. All patrons renting motor boats must show proof of state approved Boater's Safety Course if born after 1 July 1972.
- 11. All towable equipment must be picked up prior to 3:00 PM and returned no later than 12:00 PM.
- 12. If you place your equipment on the loading dock or in parking lot and not properly check in with staff. You risk forfeiture of your deposit.