

# Ticket Purchase Policies

## Currency

All ticket prices for events that occur in the United States are stated in U.S. Dollars.

## Payment Methods

APGMWR.com accepts several methods of payment to accommodate your needs. If the event for which you are buying tickets is located in the United States, APGMWR.com accepts Visa and MasterCard.

## Pricing and Availability

APGMWR.com sells tickets. Tickets are generally sold through several distribution points, including online, Charge-by-Phone centers and ticket centers. Most distribution points generally access the same ticketing system and inventory. Therefore, tickets for popular events may sell out quickly. Occasionally, additional tickets may be available prior to the event.

## Order Confirmation

If you do not receive a confirmation number (in the form of a confirmation page or email) after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm with your Customer Service Department whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. APGMWR.com will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation.

## Convenience Charges and Order Processing Fees

Tickets purchased on APGMWR.com are subject to a per ticket convenience charge and a non-refundable per order processing fee. Tickets are not shipped therefore there will not be any shipping charges.

## Cancelled and Postponed Events

All events are rain or shine events, if there is a cancellation or change in the event it will be posted on APGMWR.com.

## Opening Acts

Opening acts or guests may sometimes tour with

headlining performers. APGMWR.com is not always made aware of opening acts or the length of their performances. These opening acts are subject to change or cancellation at any time without notice. No refund will be owed if an opening act is changed or canceled.

## Refunds and Exchanges

There are no exchanges or refunds.

## Billing Information Verification

Orders are processed only after a billing address, and other billing information, has been verified. Occasionally, we receive incorrect billing or credit card account information for a ticket order that can delay processing and delivery. In these cases, the ticket center will attempt to contact you, using the information provided at the time of purchase. If we are unable to reach you after its initial attempt, APGMWR.com may cancel your order and may sell your tickets to another customer.

## Delivery Options

No tickets will be shipped automatically. If you would like to have your tickets mailed then it is your responsibility to contact MWR Registration and pay the additional fees for shipping.

## Pricing Errors

If the amount you pay for a ticket is obviously or grossly incorrect, regardless of whether because of an error in a price posted on this web site or otherwise communicated to you, and regardless of whether because of a transactional malfunction of this web site or other APGMWR.com operated system, then APGMWR.com will have the right to cancel that ticket (or the order for that ticket) and refund to you the amount that you paid.

## Multiple Browser Windows

When ordering tickets online with APGMWR.com, please ensure you are looking for tickets and placing an order using only one browser window. Looking up tickets using multiple browser windows could result in losing your tickets or timer expiration.